

MIP PRODUCT SPECIFIC TERMS AND CONDITIONS

WHERESCAPE PERPETUAL LICENSES

For products acquired under WhereScape's perpetual license model, the first year's support and maintenance are included in the pricing. Maintenance will be charged in subsequent years to provide continued support and maintenance services for the perpetual licenses itemised above.

WhereScape maintenance renewals for subsequent years will be subject to an annual increase of 5% to cover CPI increases.

ALTERYX, TABLEAU AND WHERESCAPE TERM LICENSES

The following applies for Alteryx, Tableau and WhereScape subscription-based licenses:

- For a 1 year contract, the terms of this Order Form shall commence on the Order Effective Date and continue for a period of 1 year thereafter, unless otherwise specified in the pricing table or invoicing schedule.
- For a multi-year contract, the terms of this Order Form shall commence on the Order Effective Date and continue as per the specified period and invoicing schedule.
- Support and maintenance services are included in the pricing.
- Unless otherwise specified, all fees will be invoiced yearly in advance and payable within 30 days of invoice date.
- All fees are non-refundable for the term of the subscription.
- The parties may renew this Order Form by mutual agreement.
- In order to utilise Tableau Creator, Tableau Explorer and Tableau Viewer, customers must be using Tableau Software version 2018.1 or higher.
- Access to term licenses not renewed by the license expiry date will be terminated.
- Tableau Software and/or Tableau Cloud Services are subject to the SFDC Terms of Use available at https://www.salesforce.com/content/dam/web/en_us/www/documents/legal/Agreements/alliance-agreements-and-terms/Reseller-Pass-Through-Terms.pdf, which are hereby made part of the Order Form.
- Tableau Software and/or Tableau Cloud Services are subject to the Order Form Supplement for Tableau Products available at www.tableau.com/ofs, which is hereby made part of the Order Form.
- For Tableau licenses the SFDC Terms of Use, product specific terms and quote special terms are to the benefit of and enforceable by SFDC as a third party beneficiary.
- If EDU or NFP pricing has been applied for Tableau licenses, the Customer acknowledges that these subscriptions are also subject to the Supplemental Terms for Eligible Nonprofits and Educational Institutions available at <https://www.salesforce.com/company/legal/agreements.jsp>, which are hereby made part of the Order Form.

CONSULTING AND TRAINING

- Daily rates are on a time-and-materials approach unless otherwise stated. Time will be recorded on MIP timesheets and submitted to the client for signature at the end of each week.
- A day is defined as an 8 hour day between the hours of 8:30am – 5:30pm excluding weekends & public holidays. The hourly rate is the daily rate divided by 8.
- Travel and expenses for the consultant/trainer will be charged from Sydney, Brisbane or Melbourne.
- Onsite training assumes that the training facilities will be provided by customer. If alternative training facilities are required, please contact MIP.
- Training cancellation policy: <https://mip.com.au/home/training-courses/training-course-cancellation-policy/>

CONSULTING RESIDENCY

- A Resident Consulting agreement is for a fixed term of six (6) or twelve (12) months equivalent to 120 or 220 days and billed quarterly in advance.
- A day is defined as an 8 hour day between the hours of 8:30am – 5:30pm excluding weekends & public holidays.
- Travel and expenses for the consultant will be charged from Sydney, Brisbane or Melbourne.