

OUR PLANS

Something here for our plans and how we can help.

We should also mention that these plans can be customised to provide the customer a tailored solution for their business.

ENTERPRISE

Most comprehensive support package.
Designed to enhance your business-critical analytics platform.

PREMIUM

Recommended for most customers.
Helps increase productivity and reach goals faster.

ESSENTIAL

For those looking to add value to their solution.
A range of services that supports your production workloads.

STANDARD

Helps you get started on your analytics journey.
Included with current software subscription or maintenance.

Access to latest software releases	✓	✓	✓	✓
Basic troubleshooting	✓	✓	✓	✓
Licensing queries	✓	✓	✓	✓
In-dept support of application errors		✓	✓	✓
Advice and troubleshooting of installation/upgrades		✓	✓	✓
Regular reporting		✓	✓	✓
Assistance with overcoming your analytics challenges			✓	✓
Scheduled 'Health checks'			✓	✓
Pro-active monitoring				✓
Minor development requests				✓